



The lifecycle company

INFORMATION PROCESS IMPROVEMENT

Self-assessments

What is a self-assessment?

A self-assessment is a tool that enables the coworkers of your organization or team to independently and systematically assess their own way of working and the corresponding results. The self-assessment is carried out on basis of the BiSL self-assessment workbook. The great advantage of a self-assessment compared to a traditional assessment by external consultants is that the key players assess their own working methods and results and explore improvement possibilities **themselves**. Because of that the results of the assessment will be **accepted** easily. From experience we know that this forms a better basis for improvement. The Lifecycle Company offers support in this process by coaching and guiding teams through the self-assessment as well as capturing the self-assessments in a report.



How does it work?

Basis of the self-assessment is the self-assessment workbook. One of the sections in this workbook covers a further explanation of the self-assessment process. But primarily the workbook contains extended questionnaires: lists of statements about one's own situation which one can check if applicable. Ideally the workbook is presented to the participants in advance and they are asked to complete the questionnaires as preparation for a joint workshop. In this joint workshop all participants come together, they share their self-assessment results and determine the maturity level of the business information management processes as well as the necessary actions for improvement.

Overall the self-assessments consists of 4 steps through which the workbook guides you:

1. filling out the questionnaires;
2. analysis of the strengths, weaknesses and improvement areas per process;
3. summarizing the results per cluster of processes;
4. defining and prioritizing possible improvement actions.

Step 1 is carried out by each participant independently. In a plenary workshops steps 2 to 4 are taken, with guidance by a consultant of The Lifecycle Company. In this workshop the results of the individual participants are compared and discussed. The result is one list with answers that are agreed upon by all participants. This list forms the basis for pointing out issues and defining improvement actions. The role of the workshop facilitator is to ensure that all opinions are heard, to look for evidence of situations described and to asks critical questions. If needed the facilitating consultant also elucidates the specific business information management process or workbook. Finally, the facilitator manages that the workshop results in clear outcomes..

What does the self-assessment bring to you?

The results of the self-assessment are:

- A mutual analysis of the quality of the by BiSL defined business information management processes ;
- a strength/weakness analysis of the business information management organization;
- an inventory of mutually prioritized bottlenecks;
- a (SMART) plan for improvement actions.



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If desired we can compare the results of your self-evaluation with our benchmark database, in which the results of dozens of self-evaluations by other organizations are stored.

Focus of possible improvement actions is always on:

- the importance;
- possible options and feasibility;
- the manageability.

Our consultants will provide your staff with the tools to easily reach consensus regarding the prioritization of improvement actions.

Who are the possible participants?

As stated before: it is the employees themselves who perform the self-assessment; so those who have operational, managerial or strategic tasks in the field of being responsible for proper use and adaptation of information systems within your organization. The maximum number of participants is 12. The workshop lasts one whole day for the operational and management processes and an extra half day for the strategic processes. (Operational, management and strategic processes as defined by the BiSL and ASL framework).

Who or what is The Lifecycle Company?

The Lifecycle Company is an independent consultancy bureau in the field of information provision and IT. We operate in a network of experts in these fields. We believe in growth and development IT in a lifecycle. Organizations and their information develop evolutionary. Markets, products, structures and facilities once get, after a long and fruitful life, at the end of their life cycle. Replacement and renewal are necessary to guarantee continuity and growth. The future is built on the foundations of the existing situation. We embrace a number of core values, simple and pragmatic. These core values can be found on our website, in our actions, you recognize them in our products and publications. Summarized: we start with the existing situation, with what is really needed, focused on the real problem and on what is achievable. Both bottom up and top down. We always add our own practical experience and we are always prepared to help implement our advice, with our feet on the ground on your work floor. Our employees and associates have at least 5 to 10 years relevant experience in the field. They have done assignments for almost all A-labels and governmental organizations: banks, ministries, public and private organizations. Leading were the generally accepted guiding IT concepts including our own products such as ASL and BiSL.

More information?

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